



# Cybersecurity: The 12 Pillars of Prevention

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Cyber Solutions, LLC.

# Agenda

- ▶ The ever-changing “Landscape” of security
- ▶ 12 Pillars – Layered Protection
- ▶ Q & A



# Security Landscape

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## Security Breaches

A New Headline  
Every Day

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### U.S. to establish new cybersecurity agency

BY WARREN STROBEL  
WASHINGTON | Tue Feb 10, 2015 10:12am EST

### Anthem Hacking Points to Security Vulnerability of Health Care Industry

By REED ABELSON and MATTHEW GOLDSTEIN

### CEO heads may roll for security breaches in wake of Sony boss' exit, experts say

Feb 9, 2015, 6:54am PST

### Brokerage Firms Worry About Breaches by Hackers, Not Terrorists

By MATTHEW GOLDSTEIN FEBRUARY 3, 2015 11:54 AM 4 Comments

### Sony PlayStation and Microsoft Xbox Live Networks Attacked by Hackers

By NICOLE PERLROTH and BRIAN X. CHEN DECEMBER 26, 2014 4:13 PM 31 Comments

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### *F.B.I. Says Little Doubt North Korea Hit Sony*

By MICHAEL S. SCHMIDT, NICOLE PERLROTH and MATTHEW GOLDSTEIN JAN. 7, 2015

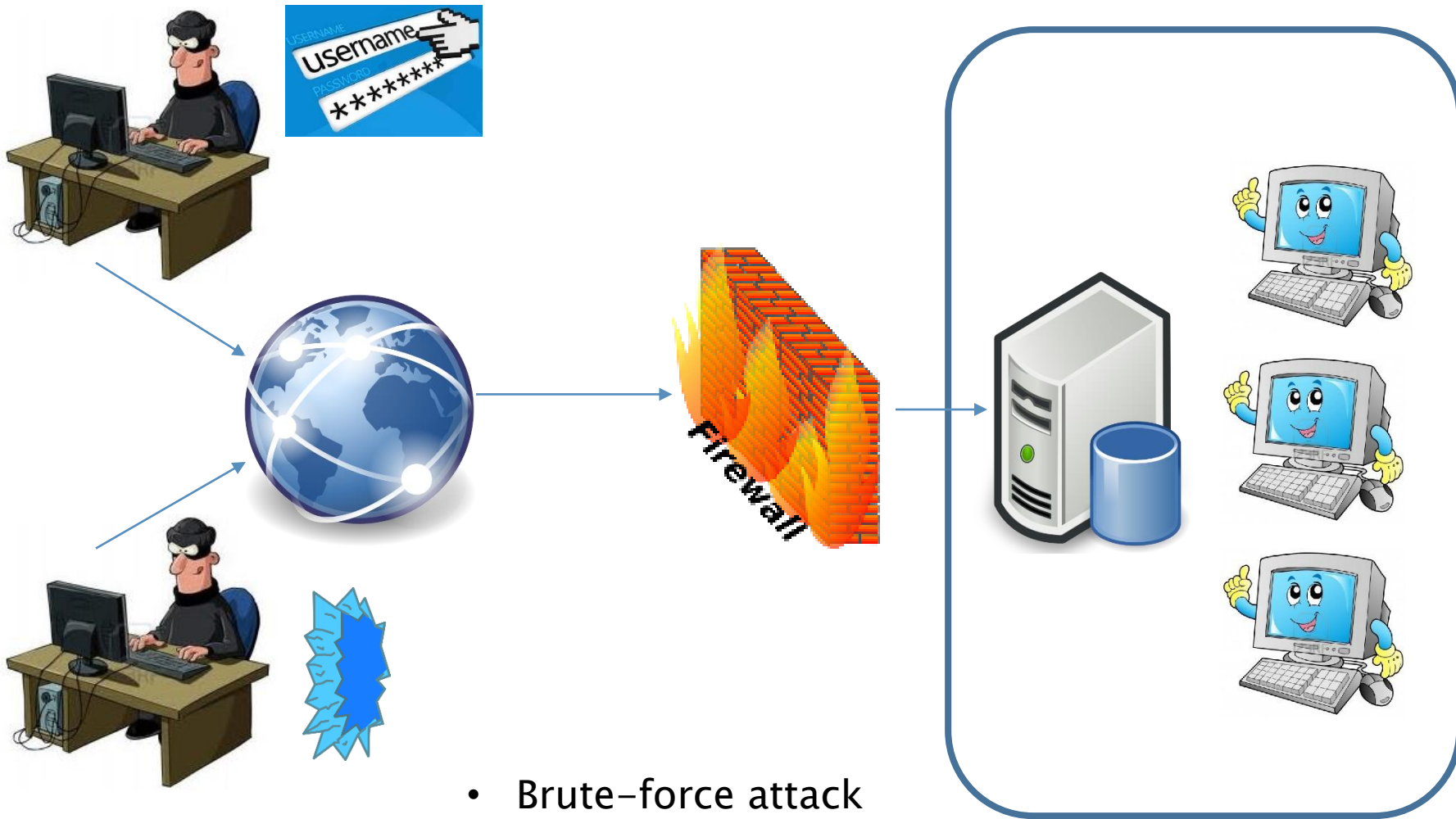
# Security Landscape

## ▶ Attack Types

- Firewall penetration
- Trojan horse strategy
- More Ransomware!
  - WannaCry, CryptoLocker, etc
  - \$1B industry in 2016

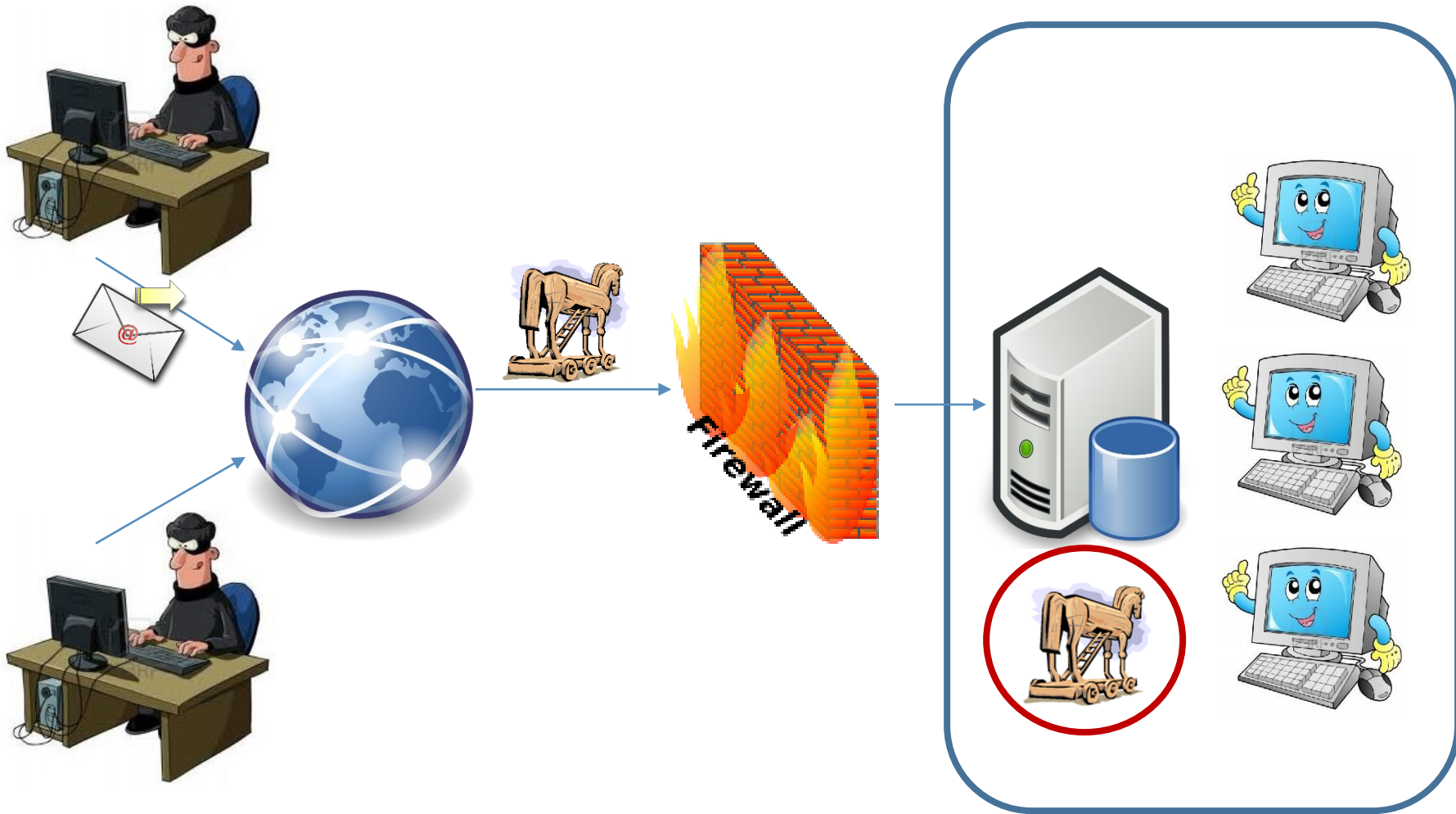


# Firewall Penetration



- Brute-force attack
- Firewall vulnerabilities
- Insecure firewall ports (holes)

# Trojan Horse Strategy



# Trojan Horse Phishing Email

## TACTIC

Trick SMB into opening link or attachment

FedEx Service <details@fedex.com>

August 13, 2012 6:54 AM

To: [redacted]  
FedEx delivery problem # Error ID4900

[Details](#)



FedEx  
Federal

Unfortunately we  
package you have  
time because the  
erroneous.

Please print out the  
collect the package

Print a

### ADP Prompt Information

Report ID: 85304

October, 22 2013  
Valued ADP Client

Company with ID 43962 Complete Payroll Transfer from your ADP account recently. system:

[Access Activity Report](#)

Please overview the following notes:

- Please note that your bank account will be charged within one banking day for the sum shown
- Please Not try to reply to this message. automative notification system. Please Contact your ADP Benefits Authority.

This note was sent to current users in your system that access ADP Netsecure.

Thu 26/03/2015 10:49 AM

Santiago <Santiago [redacted] com>  
Santiago Henson - My resume

To: [redacted]

Message Santiago Henson - My resume.zip (4 KB)

Hi, my name is Santiago Henson  
I am herewith submitting my Resume under attachment for your perusal.

Thank you,  
Santiago

<http://thetechguy.com/content/uploads/7.37.58-AM.png>

# Trojan Horse – Malvertising

## Malvertising Using Hijacked Images to Target SMBs

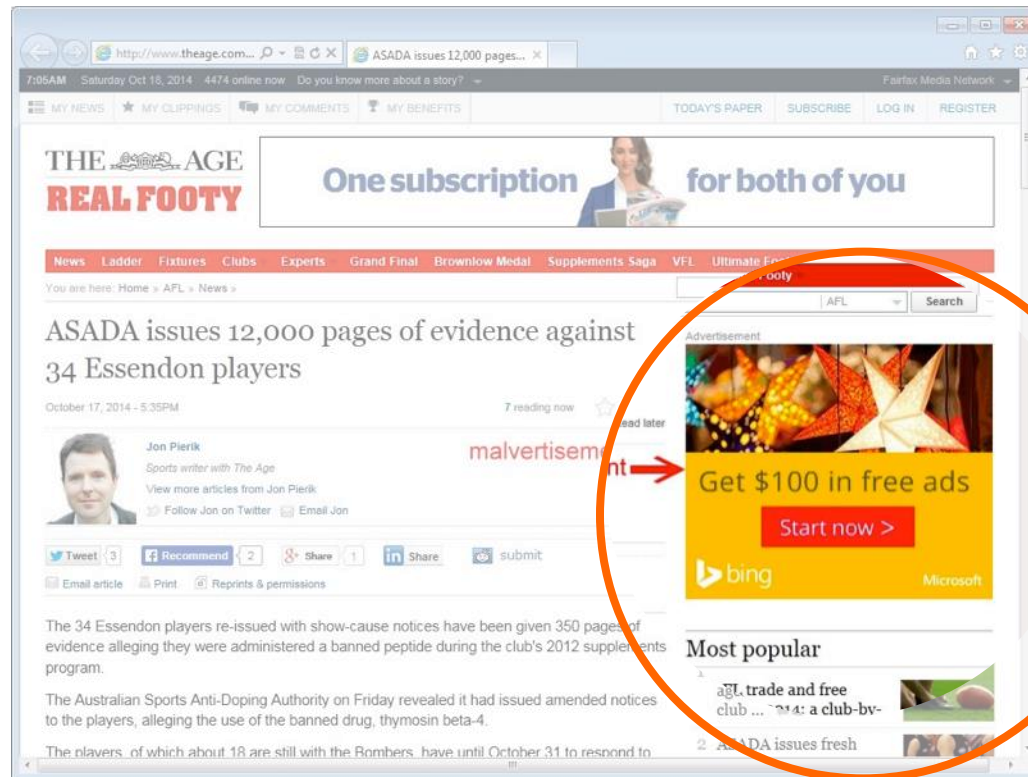
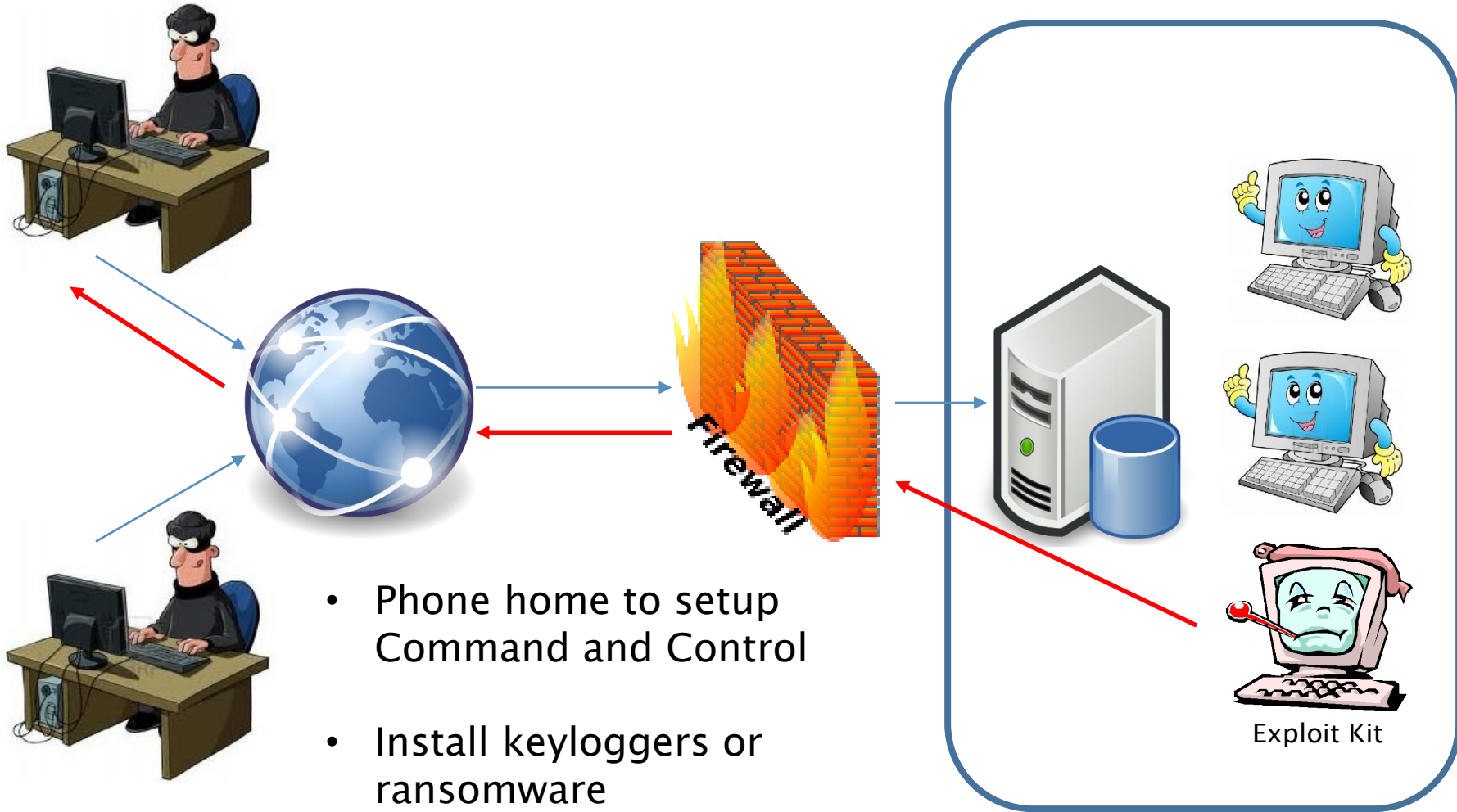


Image: [http://news.softpedia.com/news/CryptoWall-2-0-Delivered-Through-Malvertising-On-Yahoo-and-Other-Large-Sites-462970.shtml#sgal\\_0](http://news.softpedia.com/news/CryptoWall-2-0-Delivered-Through-Malvertising-On-Yahoo-and-Other-Large-Sites-462970.shtml#sgal_0)



# Once inside...



# Cyber Crime Craigslist



Приветствую всех!

**Greetings to all!**

В связи с неожиданным переизбытком, продам не нужные инсталлы.

**Due to overstock I am selling unneeded installs.**

Цена : 60 ввз за 1к

**Price: \$60 WMZ for 1k**

Оплата: оплата вперед, без протекции.

**Payment: In advance, with no escrow.**

География: микс мира, практически без азии.

**Geography: A mix of countries, with virtually no Asia.**

Что грузится: грузится на бота только мой граббер и ВАШ спамбот (ничего кроме спамботов не грузю принципиально)

**Loads: Only my grabber and your spam bot is being loaded (nothing but spam bots allowed)**

Получение: оплачиваете и через 10 минут я запускаю Ваш exe на прогруз.

**Delivery: You pay and I start running your exe in 10 minutes.**

Качество: исходя из того, что я написал выше, я не грузю ничего кроме своего граббера и вашего спамбота, загрузки не дохнут и я никого не выгружаю со временем, не грузю по 2 exe на 1 бота. Хотя о качестве я думаю отпишут те, кто брал у меня уже инсталлы.

**Quality: As stated above, nothing else is loaded besides my grabber and your spambot, loads do**

Контакты: **not die, and I do not overutilize resources, or load 2 exe per bot. Inquire with others who have already purchased installs**

icq: 312-456, когда стучитесь, просьба сообщать ваш ник и что вы с форума по поводу инсталлов.

Всем спасибо, приятного дня.

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Source: [krebsonsecurity.com](http://krebsonsecurity.com)

# Price Per Infection

Region	2015 Average Price per 1,000 Infections	2015 Average Price per install
US	\$70	\$0.07
Europe	\$105	\$0.11
Asia	\$140	\$0.14
Australia	\$140	\$0.14

Data from Trend Micro Report: "Russian Underground 2.0"

# “Defense in Depth” Layers of protection

“Signature-based tools (antivirus, firewalls, and intrusion prevention) are only effective against 30–50% of current security threats.”

**IDC**

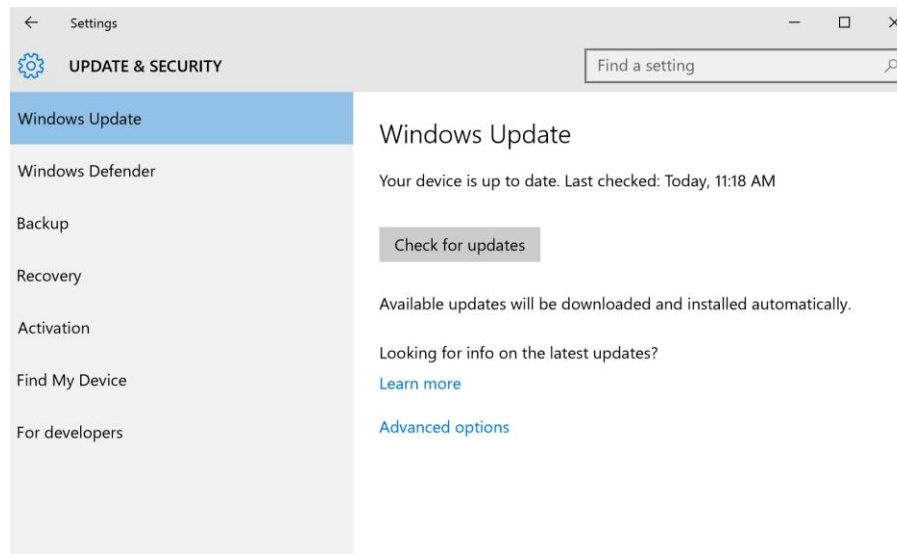
November 2011

# The 12 Pillars of Prevention

1. Patching/Updates
2. Advanced Endpoint Security
3. Spam filtering
4. Firewall – perimeter protection
5. Shadow IT
6. Backup and Disaster Recovery
7. Monitoring
8. Authentication Methods and Password Management
9. Due diligence – Employee education and AUP
10. Encryption
11. Wireless Networks
12. Cyber Insurance

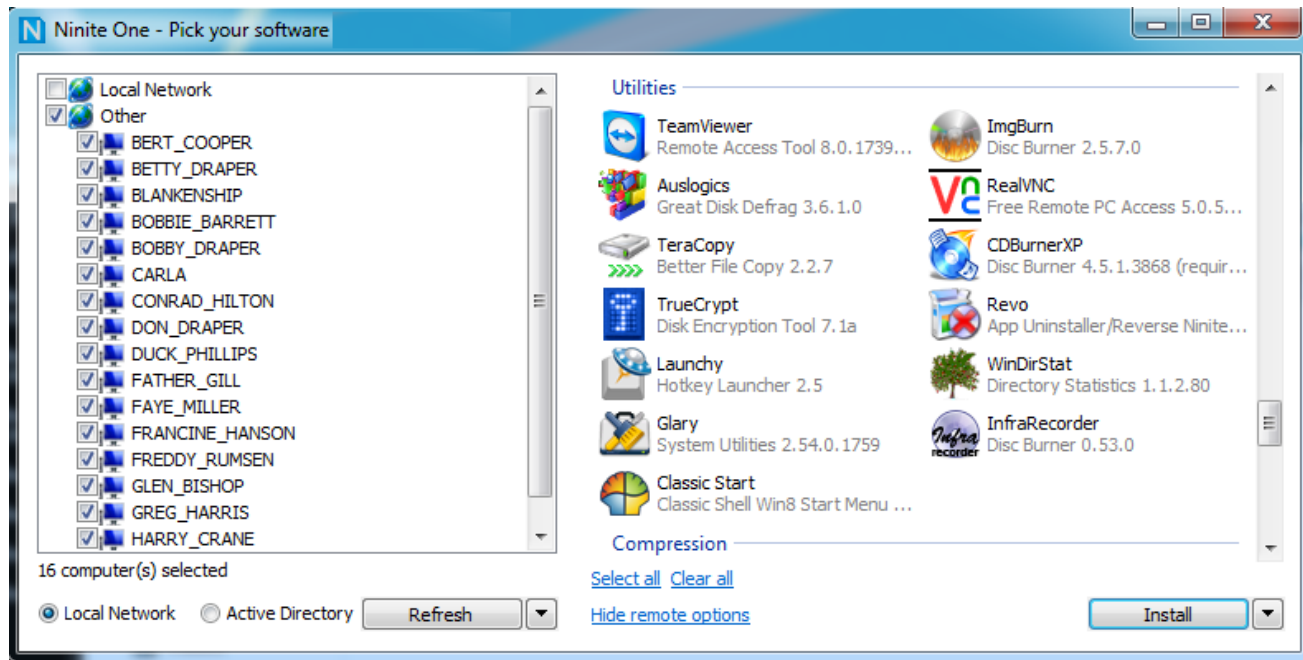
# Pillar 1 – Patching/Updates

- ▶ 90% of infections could be prevented
- ▶ Windows/Office



# Patching/Updates

- ▶ Adobe, Java
- ▶ Ninite Pro subscription – [www.ninite.com](http://www.ninite.com)



# Pillar 1 – Takeaways

- ▶ Do not “set it and forget it”
- ▶ Use built-in Windows Updates
- ▶ Ninite Pro subscription for 3<sup>rd</sup> party apps



# Pillar 2 – Advanced Endpoint Security



- ▶ Signature-based vs. Cloud-based
- ▶ Don't forget mobile devices!
  - Both iOS devices Android devices
- ▶ Cloud-based malware protection/Content Filtering

# Pillar 2 – Advanced Endpoint Security (Content Filtering)

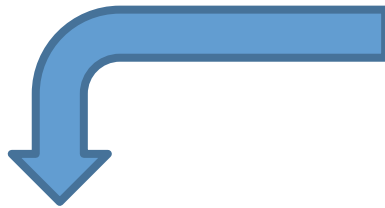
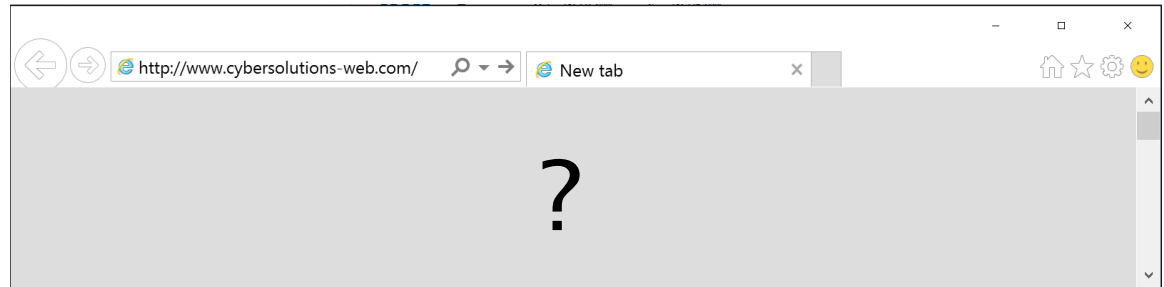
- ▶ What is DNS?
- ▶ Cloud-based malware protection
- ▶ Content filtering



# What is DNS?

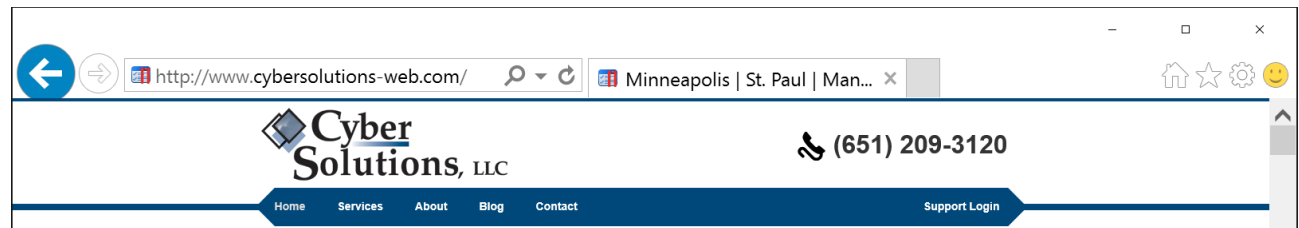
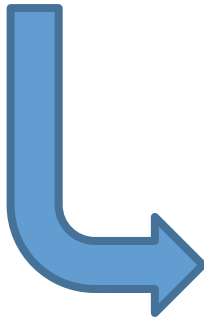
Step 1 – Browser does not know the IP address so it contacts DNS server

Example: `www.cybersolutions-web.com` = 1.2.3.4



Step 2 – DNS resolves web address to numeric IP address

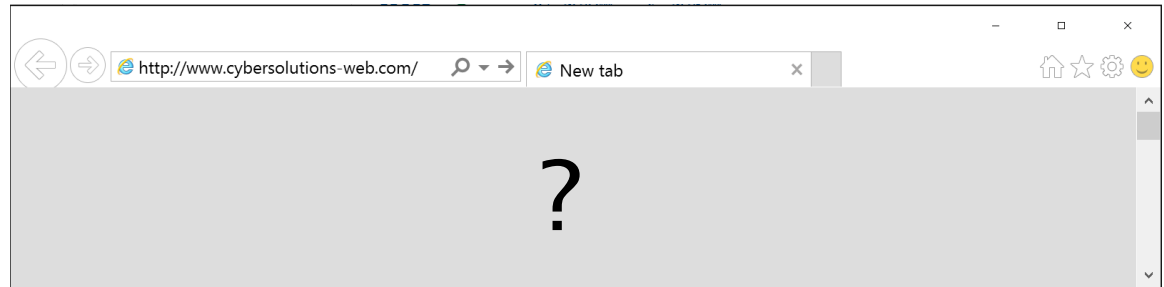
Step 3 – Browser uses IP address to contact web server and load web page



# Filtering happens at DNS resolution

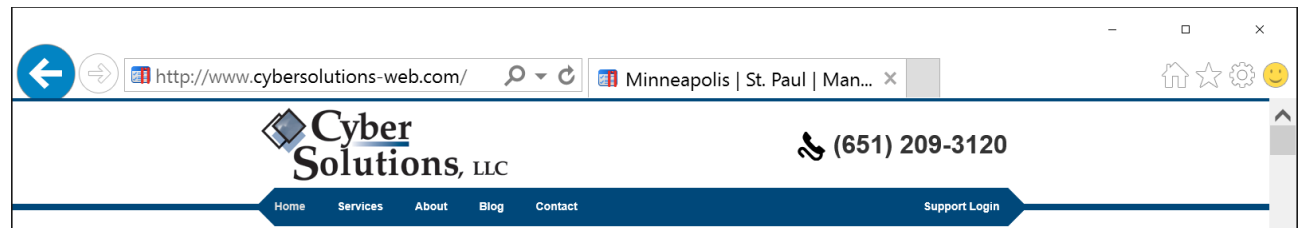
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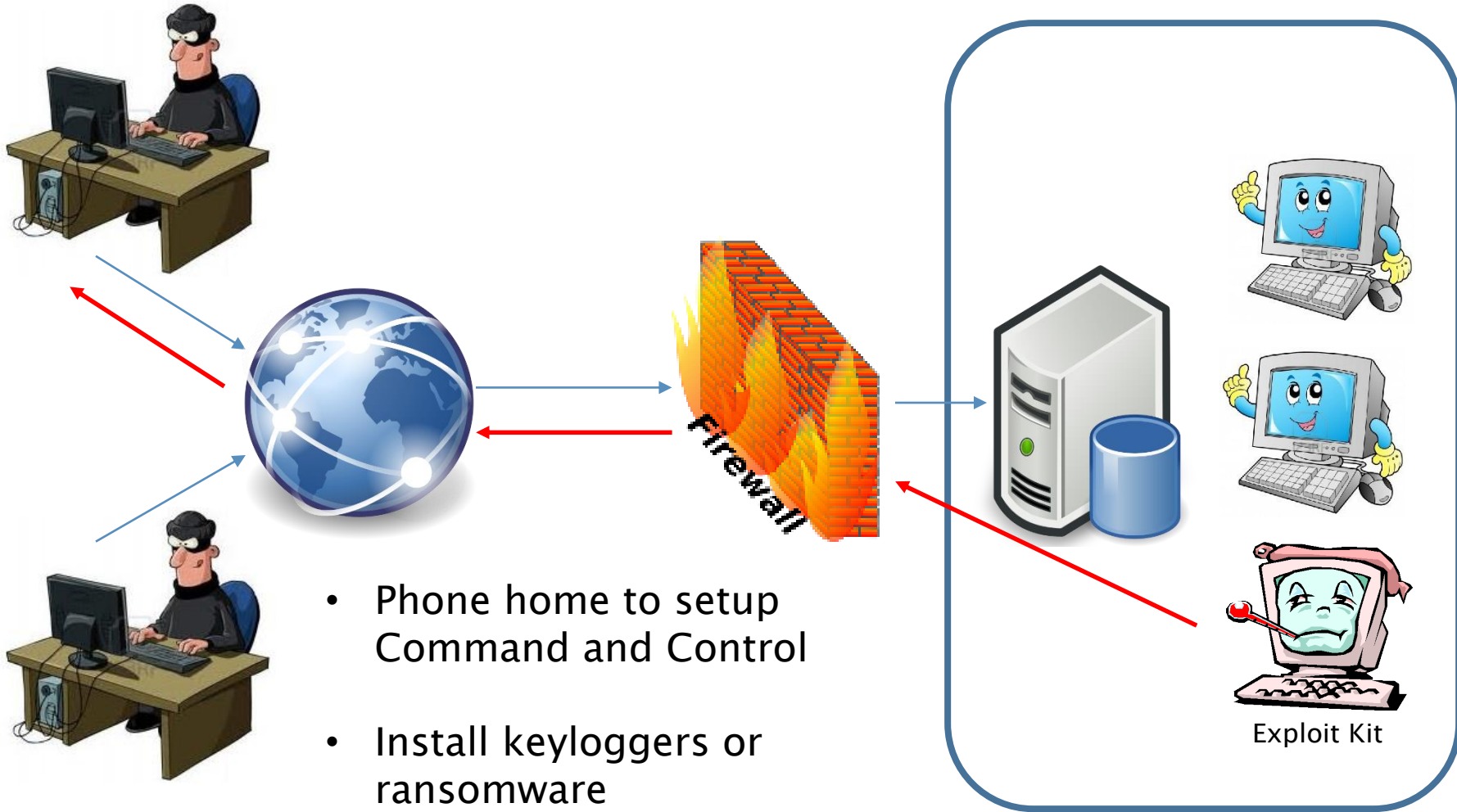


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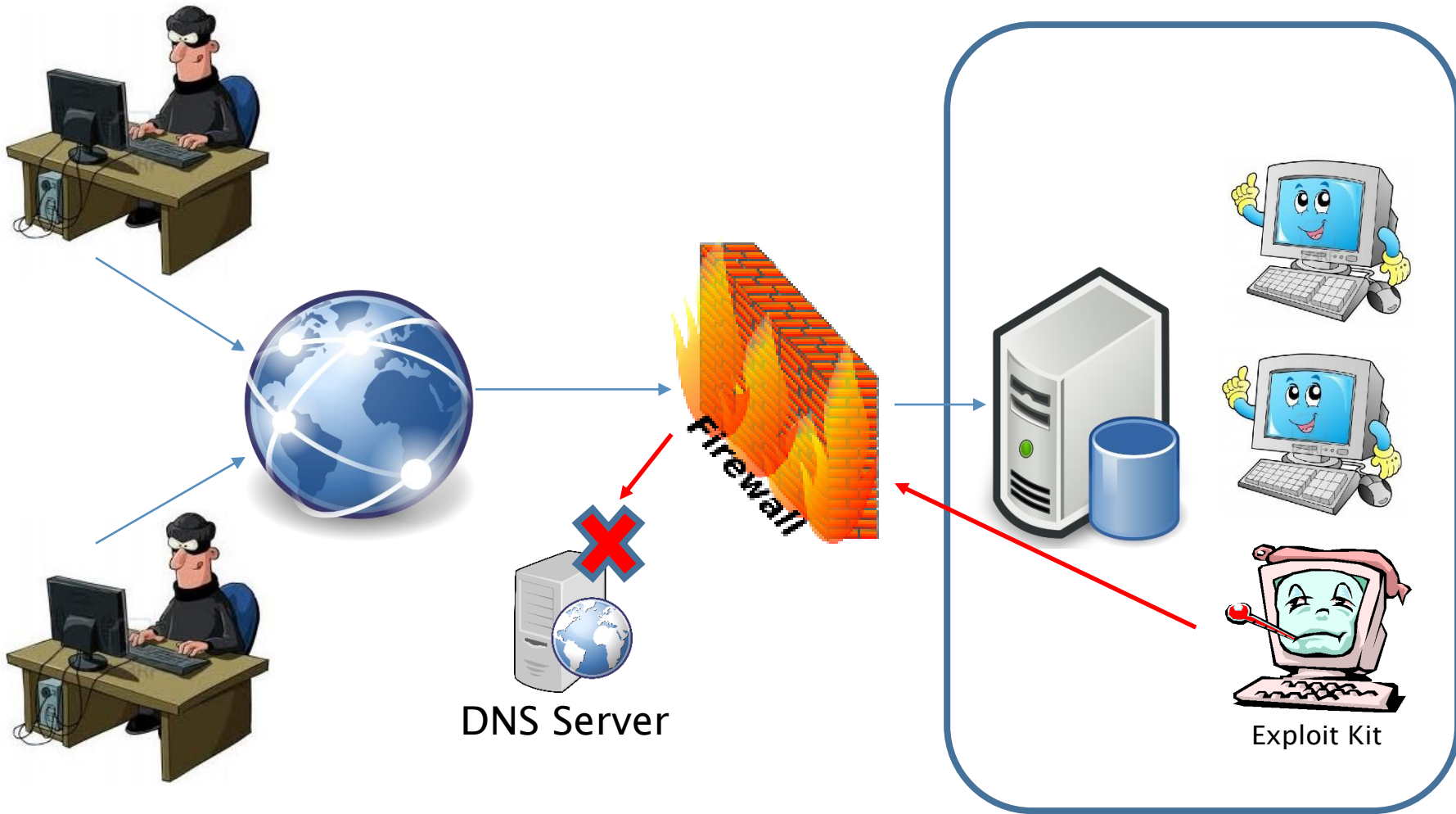
Step 3 – Browser uses IP address to contact web server and load web page



# Command and Control



# Blocking DNS traffic



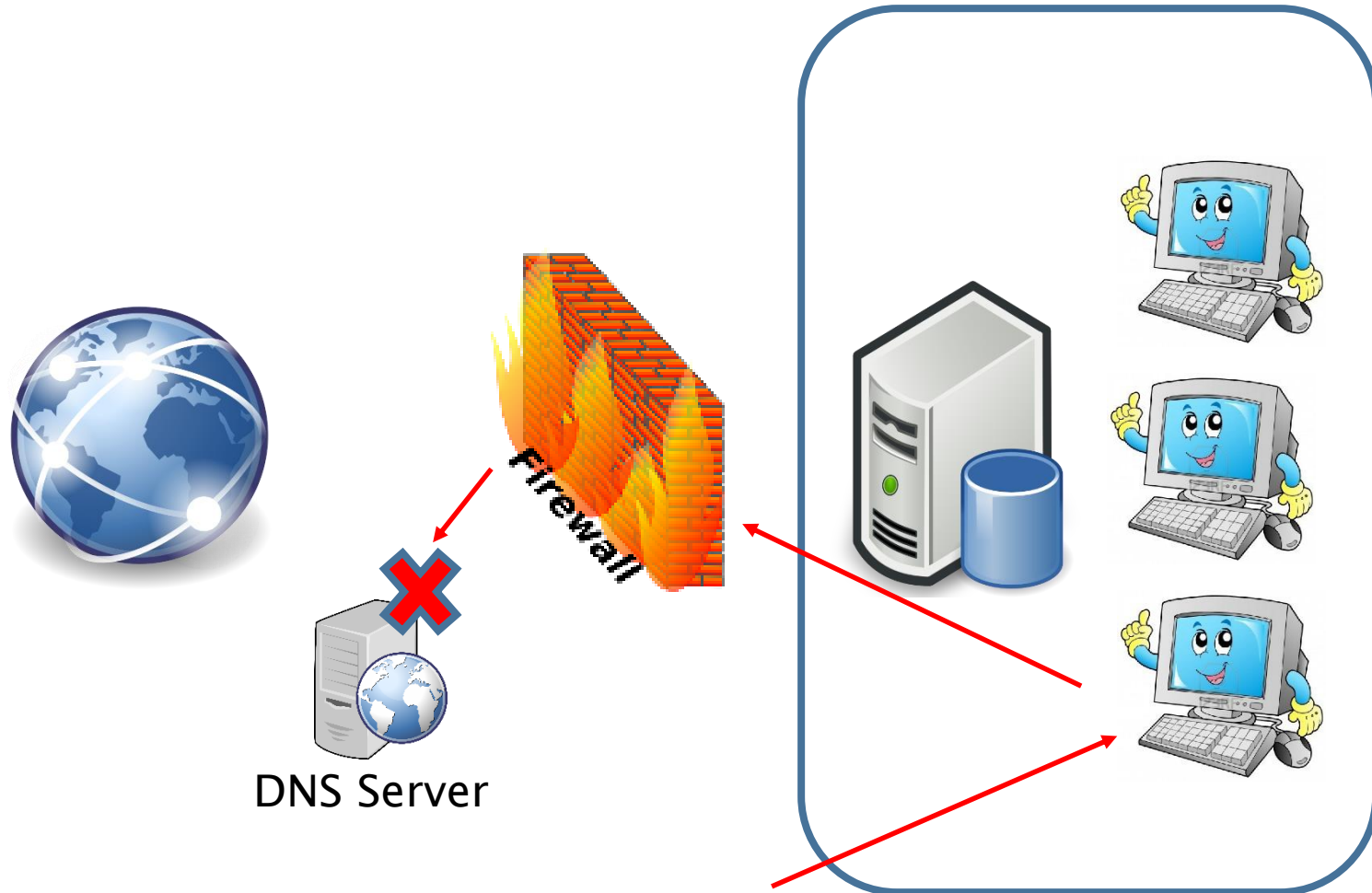
# Cloud-based malware protection

## CONTAINMENT

Prevent “Phoning home”

- Block “Exploit Kit” from getting malware
  - Whether it’s ransomware, keyloggers, spam senders or DDoS bots
- Stop Spyware/Keyloggers from uploading data
- Prevent Ransomware from getting an Encryption Key
- **Alert – and have team respond to alert**

# Content Filtering



[www.socialmedia.com](http://www.socialmedia.com)  
[www.inappropriate.com](http://www.inappropriate.com)  
[www.infected.com](http://www.infected.com)



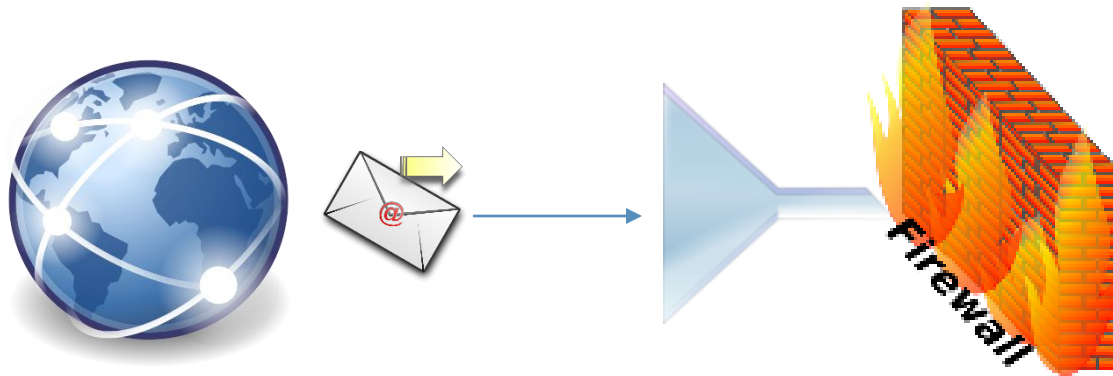
# Pillar 2 – Takeaways

- ▶ [www.webroot.com](http://www.webroot.com)
- ▶ [www.opendns.com](http://www.opendns.com)

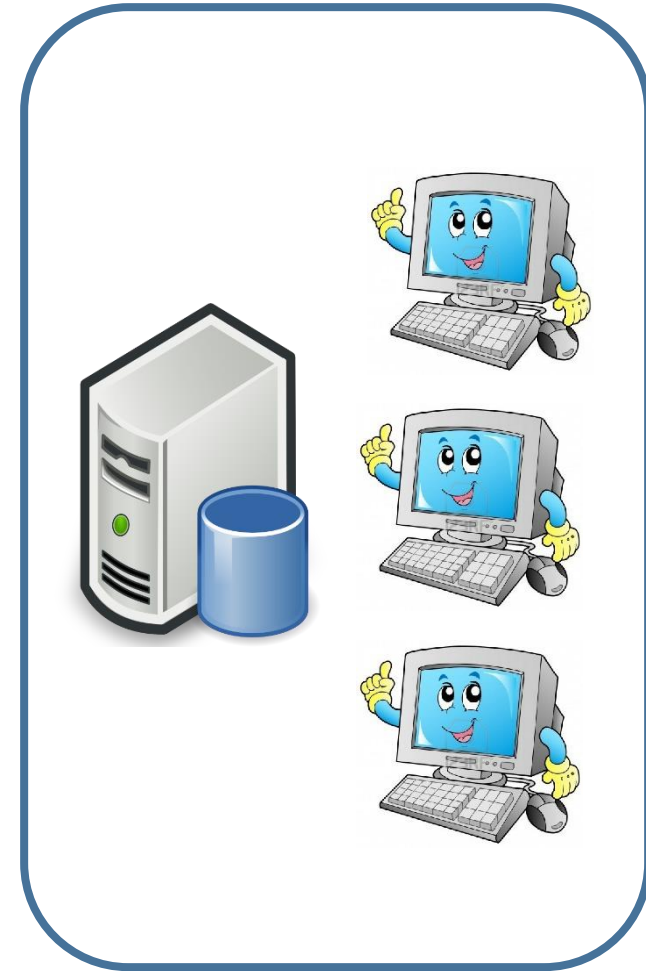
# Pillar 3 – Spam filtering

- ▶ Email provides an easy way to introduce malware
- ▶ Removes virus, malware, phishing and more
- ▶ Hosted filtering vs. Installed filtering

# Hosted Spam Filtering



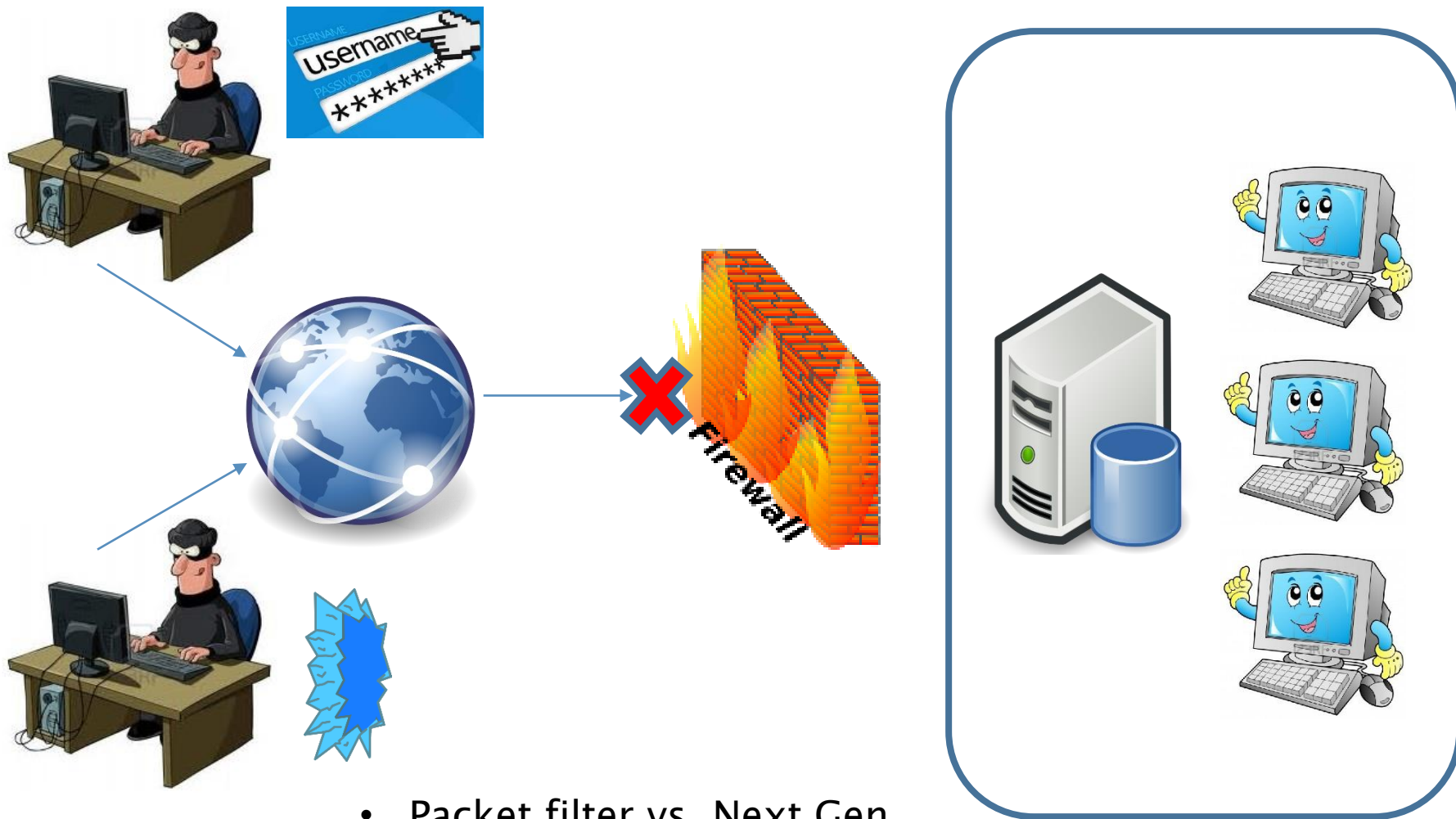
Email is cleaned BEFORE it gets to the network



# Pillar 3 – Takeaways

- ▶ Built-in Outlook “Junk E-mail” is not great
- ▶ Consider additional cleaning thru 3<sup>rd</sup> party
  - Either hosted or installed
- ▶ Hosted Email through Office 365 is very good

# Pillar 4 – Firewall protection

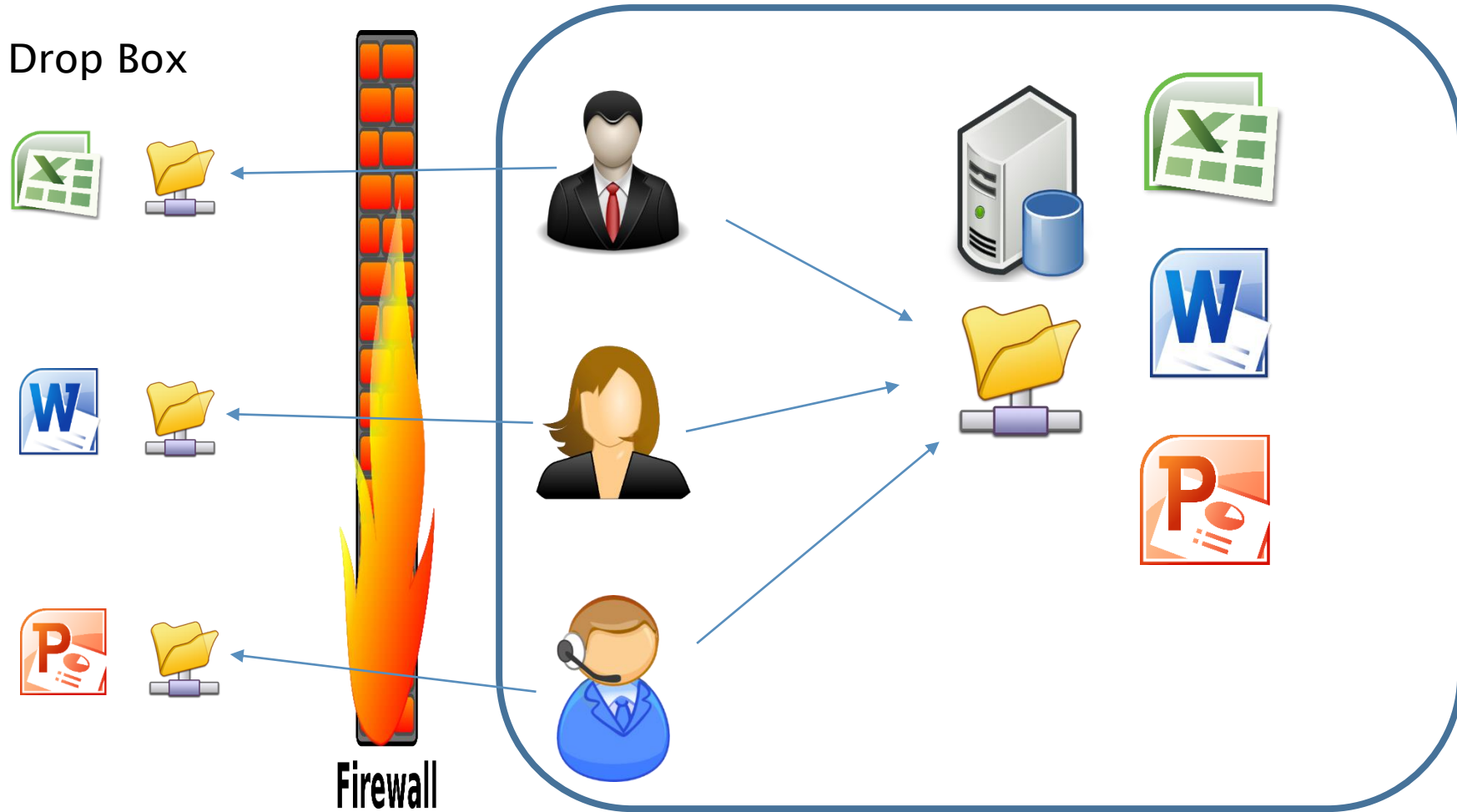


- Packet filter vs. Next Gen
- Unified Threat Management
  - Gateway A/V, IDS, VPN

# Pillar 4 – Takeaways

- ▶ Invest in a Business–Class firewall
  - WatchGuard Firebox or Dell SonicWall
- ▶ Include UTM – typically a subscription
- ▶ Start with “Deny–All” then only open what is necessary

# Pillar 5 – Shadow IT



# Pillar 5 – Takeaways

- ▶ Avoid uncontrolled file sync services
- ▶ Include proper file handling in AUP



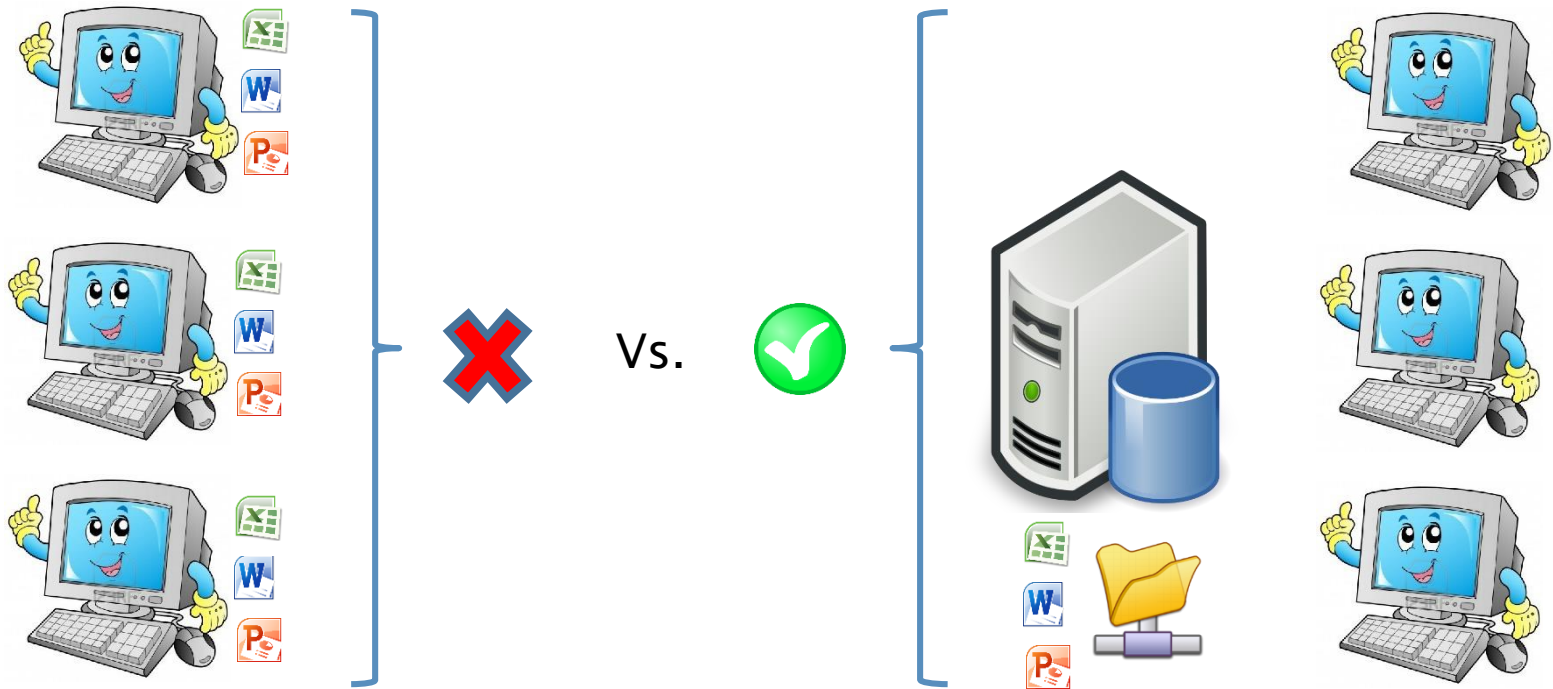
# Pillar 6 – Backup and Disaster Recovery

- ▶ Centralize data
- ▶ Select the right backup software
- ▶ Replicate to a remote location



# Pillar 6 – Backup and Disaster Recovery

- ▶ Centralize data



# Pillar 6 – Backup and Disaster Recovery

- ▶ Select the right backup software

File-based backups

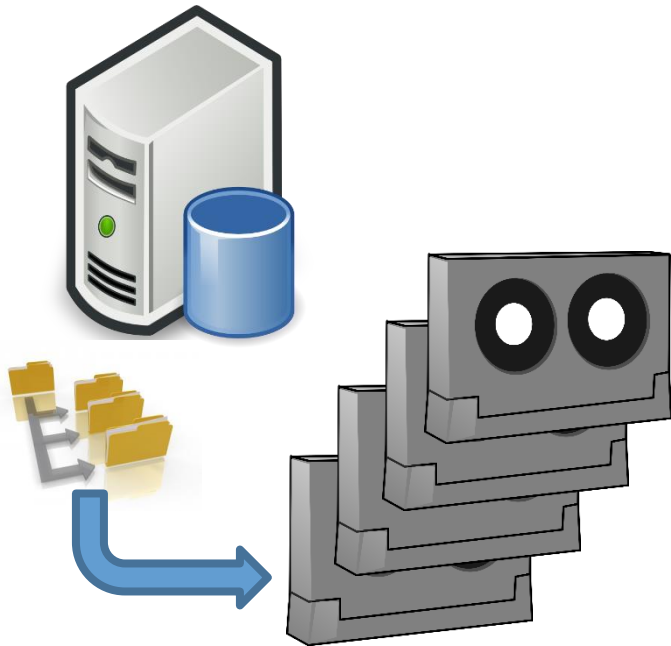
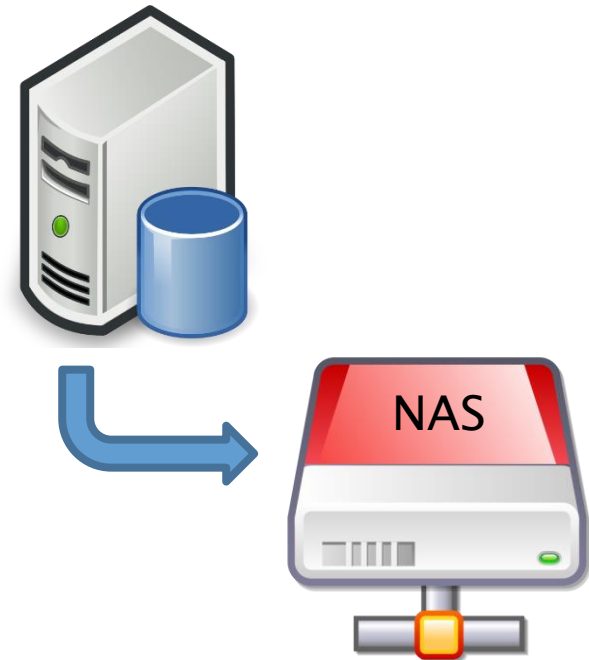
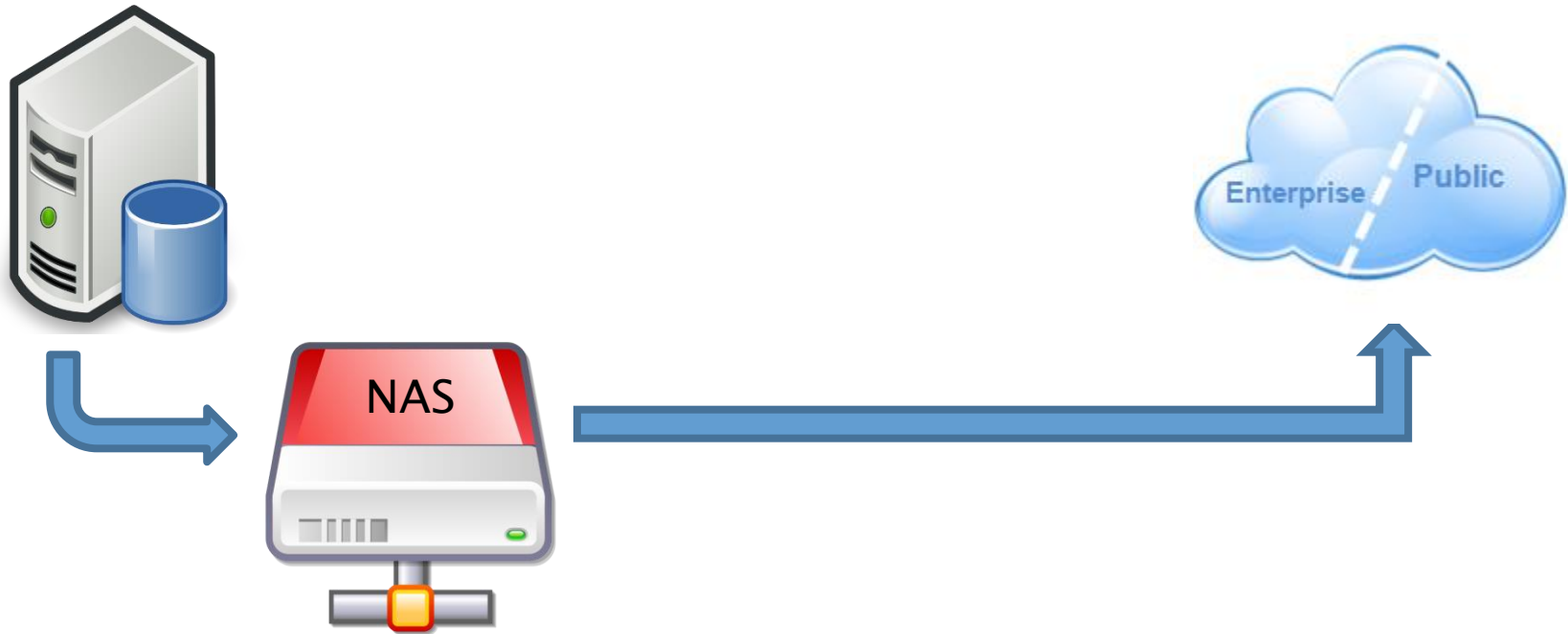


Image-based backups



# Pillar 6 – Backup and Disaster Recovery

- ▶ Replicate to a remote location



# Pillar 6 – Takeaways

- ▶ Hourly backups
  - Protects against ransomware
- ▶ Consider bandwidth needs for replication
  - Replicate at night if necessary
- ▶ Test restore!
  - Even if just one file (but there are better ways)

# Pillar 7 – Monitoring

- ▶ “Set it and forget it” is not an option
- ▶ Regular Security Assessments
- ▶ Dark Web Research



# Pillar 7 – Takeaways

- ▶ Investing in tools to monitor is likely unrealistic
- ▶ It CAN be done manually
- ▶ Consider outsourcing

# Pillar 8 – Authentication Methods and Password Management

- ▶ Two-Factor Authentication (2FA)
  - Something you have PLUS something you know
    - Fob or cell phone





# Pillar 8 – Authentication Methods and Password Management

- ▶ You've heard it before, but are you listening?
  - Strong passwords include:
    - Upper-case
    - Lower-case
    - Special characters
    - Numbers
- ▶ Don't use the same password
- ▶ Password management tools
  - LastPass – <http://www.lastpass.com>
  - KeePass – <http://www.keepass.info>

# Pillar 8 – Takeaways

- ▶ Create a password policy
- ▶ Consider Two-Factor authentication options

# Pillar 9 – Employee Education and Acceptable Use Policy

- ▶ Employees are your last line of defense
- ▶ Make sure they understand the risks
- ▶ Create an AUP and enforce it

# Pillar 9 – Takeaways

- ▶ Create knowledgeable email users
  - If it looks suspicious, it is. Delete it.
  - Spelling and grammatical errors are red flags
  - Hover over links to see unfamiliar web links
- ▶ Think before you click!
- ▶ Consider phishing simulation emails

# Pillar 10 – Encryption

- ▶ At rest vs. in transit (motion)
- ▶ Email
- ▶ BitLocker – Windows 10
  - O/S drive
  - USB drives
- ▶ Backup encryption



# Pillar 10 – Takeaways

- ▶ Evaluate data that leaves the network
  - Mobile data (USB, laptops)
  - Backup data
  - Email
- ▶ Utilize Windows built-in encryption (BitLocker)
- ▶ Utilize backup encryption

# Pillar 1 1 – Wireless Networks

- ▶ Determine need
- ▶ Easy to attack
- ▶ Guest wireless vs. internal wireless



# Pillar 11 – Takeaways

- ▶ NO open networks – even guest
- ▶ Utilize current encryption
  - Use WPA2 with AES
    - TKIP is outdated
  - No WEP



# Pillar 12 – Cyber Insurance

- ▶ Average data breach costs \$225/record\*
  - Healthcare – \$380/record
- ▶ Speed of containment is key
  - Have a plan

\*Study conducted by Ponemon Institute and sponsored by IBM Security

# Pillar 12 – Takeaways

- ▶ Talk to your insurance agent

# Q & A

- ▶ Email: [dbell@cybersolutions-web.com](mailto:dbell@cybersolutions-web.com)